



Robert Langlois is Vice President and Executive Partner at Gartner. Based in Montreal, he is responsible for « EXP – Executive Programs» in eastern Canada, and more specifically for the delivery of the “EXP CIO Signature” service.

Before joining Gartner, Robert was with Jacob, a national retailer, where he assumed the role of their first corporate CIO. Earlier, he was appointed as the first global CIO for C-Mac Industries, an international contract manufacturer diversified in the telecoms, aerospace, automotive and micro-technology industries.

In 1996, Robert joined St-Lawrence Cement, an international cement manufacturer, also involved in the aggregates, concrete, and construction businesses. He served again as their first CIO and was responsible of a major business process optimization project, including the implementation of a Tier-1 ERP package.

Robert’s prior experience includes another 10 years as Director of IS/IT for Sico, Culinar, and Laurentian General, respectively in the paint, food and insurance industries. At the later, he functioned in a General Manager’s role for a division dedicated to the automation of the insurance brokerage businesses. Robert started his career in the railroad, textiles and life insurance industries, where he held several positions in various IT domains.

Robert graduated from the Computer science program of the De Maisonneuve College in Montreal and later received his Bachelor in Business Administration from the University of Quebec. In 1993 he became recognized as an Information Systems Professional (I.S.P.) by the Canadian Information Processing Society (CIPS) and in 2003 obtained an ITIL Foundation Certificate from the Loyalist College in Belleville, in Ontario.